

“For Your Information”

(A periodic publication by Sherwood Oaks)

August 5, 2026

Campus Speed Limit Reminder

A friendly reminder that the campus speed limit is 15 mph. Please take extra caution when approaching crosswalks and when driving around the bend near the Sherwood Oaks Park and Parking Lot B. Pedestrians, including those using motorized scooters and wheelchairs, should never walk on the roadways, they should use the sidewalks.

Billing Cycle Update

Please keep an eye out for an important memo that will be included with this month's invoice from the Business Office. Effective September 1, we will be transitioning to a new billing cycle. Monthly statements will be generated and finalized no later than the 25th day of each month. With this change, payments will now be due by the 10th day of the following month, instead of the 21st. If your payment is through Direct Debit (EFT), no action is required. Your EFT withdrawal amount will remain the same and will continue to be withdrawn on the 15th of each month. As a result of this transition, you may notice that ancillary charges appear one month behind. This is an expected part of the billing cycle change. If you have any questions or concerns, please contact Belle Hall in the Business Office at 724-776-8466.

Armstrong Update – IL Patio Homes

Installation of the new Armstrong telephone and cable equipment in patio homes 101-360 will begin on August 12. Updated schedules will be distributed weekly, posted in the mailroom and advertised on channel 950. A maintenance employee will accompany the technicians into your homes.

If you receive an email from Armstrong asking you to electronically sign a service agreement and/or letter of authorization for this new service, please disregard. Sherwood Oaks' Administration has already signed these documents.

In anticipation of this changeover, we advise you to start dialing the full 10-digit phone numbers when calling residents and/or offices on campus. You may need to temporarily dial 9+1 to get an outside line, then dial the numbers as listed below.

- ✓ For extensions 8100-8599 - Dial 724-776 + extension
- ✓ For extensions that start with 86 (mostly common areas) – call the reception desk at 724-776-8100 and ask to be transferred. These are “internal only” extensions and cannot be dialed using a 10-digit number.
- ✓ For extensions that start with 46 – Dial 724-742 + extension

Questions can be directed to Mark Nord at 724-776-8497.

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Resident Get Together

Join us for a resident get together on Friday, August 7, at 1:30 p.m. in the Auditorium and Card Room with Mark Nord & the Management Team. Together, we will give campus and department updates and will answer any questions you may have.

Resident Handbook/Policy Updates

We are currently in the process of reviewing and updating the (Independent Living) Resident Handbook, including all campus policies. We expect to distribute the Handbook by mid-September. Updated Policies will be announced in FYI's as they are finalized.

Pig Roast & Luau

There are still a few spots left for Dining Service's Pig Roast & Luau on Thursday, August 13 at the Sherwood Oaks Park (rain location is the Auditorium & Card Room). Seating begins at 4:45 p.m. The cost of this event is a meal credit plus \$40 per person, added to your monthly statement. If you would like to attend, contact Jesse Komara at 724-776-8505.

Resident & Family Summer Festival

Join us for a fun-filled afternoon at our Summer Festival on Saturday, August 22 from 1:00-4:00 p.m. in the main parking lot. Festivities include a car cruise, DJ Denny, the Balloon Guy and Little C's concessions. All residents and families are welcome to attend! Questions can be directed to Roberta Breninghouse at 724-776-8471. A detailed flyer will be posted in the mailroom.

Fall Prevention Presentation

The Health Affairs Committee, along with Lisa Braughler, Director of Rehabilitation, are sponsoring a presentation to increase awareness and avoidance of resident falls. The presentation, Defying Gravity: Independence via Fall Avoidance, will be held in the Auditorium on Monday, August 24 at 1:30 p.m. We strongly encourage you to attend.

Summer Concert

Roberta Breninghouse and her team are hosting the Pine Creek Community Band on Saturday, August 29. The concert will be held in the main parking lot from 2:00-3:30 p.m. All residents are invited to join us for summer music and ice cream!

Café Price Increases

Beginning September 1st, we will be implementing a small price adjustment for our Café daily special and employee meal program.

Café Daily Special: \$5.00

Employee Meal (includes soup, entree, side, and beverage) \$6.00

Like many organizations, we continue to experience increased food and operating costs due to inflation. While these costs have risen over the past several years, Sherwood Oaks has worked hard to avoid increasing prices and has remained committed to providing affordable, high-quality meals.

This adjustment allows us to continue offering fresh, delicious food while maintaining the quality and value you have come to expect. We will continue to closely monitor food costs and strive to provide exceptional meals at a fair and reasonable price. Thank you for your understanding and continued support.