



TO: Independent Living Residents

FROM: Mark Nord, Senior Director *m. Nord*

DATE: July 10, 2026

RE: Fee Schedule Update – Updated Contract for Cable, Internet and Phone Services for Independent Living Residents

Currently Sherwood Oaks residents receive telephone, cable television, and internet services via a combination of providers, Consolidated Communications and Armstrong Cable.

In order to update the aging infrastructure and to realize cost savings for both residents and the campus, Sherwood Oaks will be entering into a bundled provider agreement with Armstrong Cable, a Butler County based provider of cable television, internet, and phone services, to provide these services to residents via fiber optic cable.

The services outlined in the contract with Armstrong will include basic cable television, two HDDA devices, Fiber Pro 500Mb Internet with Wi-Fi, and one telephone line with unlimited local and long-distance calls that includes the Privacy Defender feature. The current cost for cable is \$50 and the cost for 500Mb internet service from Armstrong (billed separately) is approximately \$80 or more depending on their additional services package, for a total of \$130.00 or higher. With the bundled agreement we can offer cable television with the addition of both internet and phone services for \$120.50 per month. Sherwood Oaks will bill residents for all these services monthly.

These services will be phased in over a period of months, requiring each unit to be set up by Armstrong. Scheduling of installation is in the preliminary stages and will be shared once dates are confirmed. Premium services such as HBO/premium cable or additional devices such as DVRs would be outside of the bundled contract and would be an additional bill sent directly to you by Armstrong.

If you have any questions about the services or fees, please feel free to contact me at 724-776-8497 or mnord@srcare.org.