

“For Your Information”

(A periodic publication by Sherwood Oaks)

October 15, 2025

Retirement Announcement – Mark D. Bondi

I wanted to share the announcement regarding my retirement plans (see back page). It has truly been both a pleasure and an honor to be associated with Sherwood Oaks over the years. I look forward to working with everyone over the coming months to ensure a smooth transition and to help find a great successor.

Hearing Loop

A Hearing Loop has been installed in the Auditorium and Card Room. Please pick up a flyer at the Reception Desk for information on switching hearing aids to t-coils (telecoils) in order to better hear in those facilities. An informational slide will also be displayed on channel 950.

Dining Reminder

Did you know that there is meaning behind our seating charts in the Main Dining Room? The dining room host seats tables one section at a time so the servers can provide exceptional service to you and your guests when taking drink and food orders before moving on to their next table. When all tables in one section sit down at the same time, service is delayed and not up to the standard that we prefer for resident satisfaction. We kindly ask that you agree to sit at the table number assigned to you when you enter the Main Dining Room. If you prefer a certain table or area, please call ext. 8234 daily to make a reservation.

Halloween Birthday Celebration

Join Jack Skellington and friends for a hauntingly good time on Wednesday, October 29 in the Main Dining Room. Our spooky menu includes “Sally’s Patchwork” chicken cordon bleu, “Zero’s” beef dog in crescent roll, “the mayor’s two-faced” calamari rings & tentacles, “Halloweentown citizens” pasta marinara, “Locks” “finger” ling potatoes, “Barels” vegetable blend, “Oogie Boogies” panko breaded arti “chokes”, “Deadly Delicious” raspberry cheesecake and “Santa Claus” bourbon pecan pie.

Due to the popularity of our themed events, we highly recommend you make a reservation for lunch and/or dinner in the Dining Room by calling extension 8234 – with your name, number of people in your party and reservation time. It would be best to come in costume to blend in with the Halloweentown citizens just in case you run into Oogie Boogie. Sherwood Gifts has a lot of accessories for sale!

Tune in to channel 950 on Wednesday, October 22 & Friday, October 25 at 1:00 p.m. and 7:00 p.m. to watch

The Nightmare Before Christmas!



(over)

MEMORANDUM

TO: PSCN Core Team
Sherwood Oaks Team Members
Sherwood Oaks Resident Association
PLCC Board of Directors

FROM: James B. Pieffer, *President & CEO* 

DATE: October 15, 2025

SUBJECT: Retirement Announcement

It is with mixed emotions that I announce the upcoming retirement of Mark D. Bondi, currently serving as the Executive Director for the Sherwood Oaks Campus of UPMC Senior Communities. We are targeting a transition in early 2026, which is subject to the recruitment and selection of a successful candidate to fill the position of Senior Director. Mark has graciously agreed to provide limited support after his replacement starts to help his successor make a smooth transition.

Although Mark has only been with Presbyterian SeniorCare Network slightly more than one year, he has worked for UPMC Senior Communities for more than 20 years and has more than 30+ years of experience in long-term care and health care administration. Prior to joining Presbyterian SeniorCare Network in August 2024, Mark held leadership roles for UPMC Senior Communities, providing services to more than 2,900 residents in 28 facilities in a variety of care settings in a nine-county area in Pennsylvania.

We are so grateful to Mark for his many years of dedicated service to working with seniors and for his many contributions, including:

- his role in establishing The Sherwood Oaks Fund in 2003, a nonprofit organization created to support the community;
- the launch of the Sherwood Oaks employees scholarship program in 2004, which has benefited hundreds of team members over two decades;
- oversight of two major campus improvement efforts, the First Impression Improvements Project (2003) and the Renewing the Dream Initiative (2008);
- and the development of Sherwood Oaks' first standing garden, making gardening more accessible for residents.

Mark was also instrumental in collaborating with a dedicated team of senior living professionals to guide UPMC Senior Communities through the challenges associated with the COVID-19 pandemic.

We will promptly begin the recruitment process in partnership with Deffett Group.

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