

# *Sherwood Oaks Resident Satisfaction Survey*

**June 4, 2025**

As part of our quality improvement process, we are conducting a resident satisfaction survey. Your feedback is invaluable to us, as it helps us understand your needs and preferences, and allows us to make informed decisions to enhance your experience.

This year there will be multiple ways to complete the survey.

1. **Via Paper.** You can complete the survey on paper. Copies are available at the front desk. Paper copies will be distributed to all health center residents and/or sent with their May billing statements.
2. **Via QR Code.** For the online version, please use the QR (Quick Response) code below. If you have not used a QR code, you just scan the image below with your device camera and then tap on the link you will see that says “forms.office.com” and the survey will appear.



3. **Via Online Email Link.** You can complete the survey online. To do this, we can forward the link below to your email for you to click on to complete. Please email the reception desk staff at [dssorecep@upmc.edu](mailto:dssorecep@upmc.edu) and ask for the survey link. They will reply to your email and include the link below.
4. **Finally, Via Exceptionally Long Manual Link.** If you want to complete the survey online you can type the following link into a browser on your device.

<https://forms.office.com/Pages/ResponsePage.aspx?id=Ptc9i3JOeUaxkVbaFYhxK3dnid-lo1tEsPZ2BSgfUlpUMVdET0lYTFRYQ0NKVTlQT0xTQlhPTTZCVC4u>

We kindly ask you to complete the survey no later than Friday, June 20, 2025. Completed paper surveys can be returned to the Reception Desk.

Thank you for your time and cooperation. We look forward to hearing from you.

Thank you, Mark D. Bondi