"For Your Information"

(A periodic publication by Sherwood Oaks Executive Director, Annette McPeek)

November 25, 2020

Reminder

If you have visitors in your home, or you visit someone else's home, <u>and masks are not worn</u>, please stay in your home for 14 days and self-monitor for symptoms. Refrain from entering the Community Center for activities such as:

- o Tai Chi, group fitness, yoga, SORA activities or meetings, swimming
- o Volunteer activities like Sherwood Gifts and Library
- o Mail pick up call Donna Fasone at ext. 8462 to have your mail delivered
- o Dining Room or meal pick up meals will be delivered

Sherwood Oaks is a community, and we each need to do our part to watch out for one another during this holiday season. Thank you for your cooperation.

Fitness Center

The fitness center will be closed on Thursday, November 26 and Friday, November 27. It will reopen on Monday, November 30 at 8:00 a.m.

Christmas Tree

The Caps for Kids tree in the lobby looks wonderful. Thank you to all who participated in this project. Sherwood Oaks posted a picture of the decorated tree on Facebook and it has received many positive comments.

Clear Masks

We have received a donation of clear face masks. Please contact Tabby Alford at ext. 8460 if you would like one. Residents should not wear face shields in place of face masks.

Grocery List Suggestions

Dining Services has done a nice job of providing necessary items which can be delivered to your home. Please forward suggestions to Beverly Puglia at ext. 8495.

On-Line Credit Card Payments

In conjunction with UPMC Senior Communities, Sherwood Oaks will soon be able to accept credit cards as an option to pay your monthly maintenance fee. Within the next month or two, you will see a URL on your monthly statement that will direct you to pay on-line. More information to follow.

Scam Calls

Here are the most popular scams reported by residents over the past week:

- A call stating that your Social Security number has been used in other states. The caller cannot provide you the number being used due to privacy laws, but you can tell them your SS# and he/she will confirm it.
 - Never provide your social security number, bank account numbers or other personal information over the phone unless you are extremely confident of the source to whom you are providing the information.
- A voicemail stating that \$199 is going to be charged to the checking account or plastic card attached in our system within 24 hours for the auto renewal of your subscription. If you want to cancel the subscription, please press one or call us immediately at support 1-916-850-3139.
 - o Do not press one or call the number back.

Scam calls should be reported to Mike Mills at ext. 8482.