

“For Your Information”

(A periodic publication by Sherwood Oaks Executive Director, Annette McPeck)

October 7, 2019

Resident Satisfaction Survey

The 2019 satisfaction survey will be distributed to all residents and/or responsible parties in a few weeks. The format this year has changed. Everyone will receive a paper copy of the survey. There is an email address listed on the surveys for those who wish to complete it online. Please consider completing the survey.

Resident Meeting

A resident get together is scheduled for Friday, October 18 at 1:30 PM in the Auditorium. I will be reviewing last year's resident satisfaction survey results and will be giving a campus update. A bake sale meeting will immediately follow the get together for anyone interested in staying.

Resident Handbook

The resident handbook was finalized today and sent to the printer. Each resident in independent living will receive a new binder that contains the updated handbook and most common policies. Handbooks can be picked up at the reception desk starting November 1st.

Sherwood Oaks' Website

The Sherwood Oaks website is in the process of getting a face lift:

- ✓ The 35-year logo will be replaced with our current logo.
- ✓ A few changes to the main page will be added.
- ✓ The updated handbook, policies and forms will be uploaded.

We are anticipating these changes to be completed in November. You can access the website by typing www.sherwood-oaks.com into your internet browser.

Caregiver & Good Neighbor Awardees

Please join me in congratulating resident Joan Rycheck and volunteers Bill & Wendy David as this year's winners of UPMC's Caregiver Award and Good Neighbors Award. Joan, Bill & Wendy were nominated by Sherwood Oaks staff members. A luncheon will be held later this month for the awardees and their families.

