

“For Your Information”

(A periodic publication by Sherwood Oaks Executive Director, Annette McPeck)

January 4, 2019



Happy Retirement!

Laura Childress has been our Recreational Therapy Director since 2008 and her last day is Monday, January 7. Please join me in wishing her the best of luck in future endeavors.

As we say farewell to Laura, we say hello to the new Recreational Therapy Director, Roberta Breninghouse. Roberta comes to us with 30+ years of experience in roles including teaching, music, and activity planning & coordination. We are excited to have her join our team to coordinate programs and activities primarily in Skilled Nursing, Personal Care and the Oak Grove Center.

Resident Get Together

A resident get together will be held on Thursday, January 10 at 10:30 AM in the Auditorium. This month's guest speakers are Becky McGinnis, Director of Social Services, Epiphany Gray, Skilled Nursing Administrator, and Amanda Klobucher, Director of Nursing. They will give you an overview of their departments and what their duties are at Sherwood Oaks. Roberta Breninghouse, Director of Recreational Therapy, will also be introduced.

Health Insurance Cards

The business office and community nursing department are requesting copies of the front and back of your 2019 health insurance cards as well as Medicare cards showing the new ID number. Even if you have not changed your insurance for 2019, some insurance plans revise their prefixes or claims mailing information. Please bring your cards to the reception desk or to the business office. They will be copied and distributed to both the business office and community nursing department and a copy will be given to you. There is no charge for this service.

We ask that you place your copy on your refrigerator with your emergency kit so that it can be accessed quickly by EMT personnel if necessary. If you do not have an Emergency Information Kit, please contact Betty Wright at Extension 8496. We ask that ALL residents participate in this effort to ensure that your medical claims are processed and paid quickly and efficiently. Please provide by January 31. You are welcome to contact Kathy Vacca at extension 8466 if you need further information.

Annual Ambulance Fee

The 2019 Cranberry Ambulance fee will be billed to residents on the January statement at \$30 for a single resident and \$40 per couple. This special rate offered to Sherwood Oaks residents takes the place of most co-payment/deductibles that your insurance company may require for ambulance trips.

Please note, when Sherwood Oaks calls 911, Cranberry Ambulance may request that another ambulance service, such as McCandless or Harmony EMS, come to the campus to provide help. Staff will not know which ambulance company is coming until they enter the gate.

Illness reminders

Please stay home if you have any cold or flu symptoms. The best way to control these viruses is to prevent them from spreading. If you are feeling ill, please contact the Community Nurse at extension 8496.

Phone Upgrade

On Wednesday, January 16, the campus phone software will be upgraded with intermittent outages expected for most of the day. This upgrade should fix some “bugs” and improve overall service. The Arial Alert system (fire alarms and call for help transmitters) will not be affected.