

“For Your Information”

(A periodic publication by Sherwood Oaks president, Mark D. Bondi)

July 10, 2015

The R & R Club

As you may know, the R & R Club is a trial program (somewhat like respite care or adult day care) that we are introducing for independent living residents. This program is intended to provide respite for spouses/caregivers. The trial program will be held from 10-2 PM on Tuesdays and Thursdays from July 21 through August 13. Reservations are required one week prior to the date you choose. Information packets are available at the reception desk. Please contact Lori Greer at extension 4651 with any questions.

Resident Meeting

Please join me on Friday, July 24 at 1:30 PM for a resident get together in the auditorium. Arleen Schmidt, Manager of Support Services, will speak to you about her duties here. I will also be available to answer any questions that you may have.

Dining Services

Please do not cross-contaminate food items by using utensils other than the one designated for the food item you are choosing from the buffet. This includes items on the salad bar. Allergens are our primary concern and we are asking for your help in keeping food safe for all residents.

Also, please use caution when navigating the dining room with walkers. Remember to store your walker in a safe manner and do not block the walkways.

Armstrong Cable Update

Effective on September 1, 2015 we are pleased to offer the following changes to the cable television services on campus:

- Basic cable television services now billed to you by Armstrong Utilities Inc. (Armstrong) will be billed to you by Sherwood Oaks, starting September 1.
- Armstrong currently bills \$72.45 per month (plus fees and taxes) for basic cable television. Sherwood Oaks will bill \$40.00 (all inclusive) per month for this same basic service.
- There will be no change in the basic service package – just a reduction in price.
- There will be no change for residents living in our health center. Basic cable television has always been included in our health center rates.
- The option of additional services like HBO, high definition television, telephone services, and internet services will continue to be billed to residents directly by Armstrong.
- Thanks to the resident’s association (SORA) for their help in negotiating this deal with Armstrong!

Thanks for your Help!

Our strong occupancy has been due in a large part to your efforts. Our number one source of new referrals continues to come from you, our existing residents. Your endorsement of Sherwood Oaks means much more to potential residents than even the best advertisement. So please continue to tell your friends about Sherwood Oaks. If you would like to invite a potential resident to Sherwood Oaks for lunch, dinner or an event, please contact the marketing department for a complimentary meal credit. Thanks so much for your continued support.

