

(A periodic publication by Sherwood Oaks president, Mark Bondi)

December 3, 2015

Medicare

"The PA Supreme Court issued a ruling Monday preserving in-network access to UPMC hospitals and doctors for 182,000 Western PA seniors with Highmark Inc's Medicare Advantage health insurance plans until 2019." Quote from the *Pittsburgh Tribune Review* on 12/1/2015.

Resident Satisfaction Survey

The resident satisfaction surveys were distributed earlier this week. If you did not receive an email link or a paper copy, please contact Tabby Alford at ext. 8460. Surveys are to be completed no later than December 23.

Insurance Information for 2016

It is important that the Business Office and Community Nursing have accurate insurance information on hand for 2016. We are asking residents to bring their insurance cards either to the reception desk or the business office for photocopying at no charge to the resident. The best way to ensure numbers are correct is to <u>photocopy the front and back</u> of the insurance cards. The business office and community nursing will receive copies which will be put in your resident files/charts. We ask that you take home the third copy and stick on your refrigerator with your emergency kit, which could be accessed quickly by EMT personnel if needed. If you do not currently have an emergency information kit, please contact Betty Wright at ext. 8496. You are welcome to contact Annette McPeek at ext. 8467 if you need further information.

Skilled Nursing Administrator

I am pleased to announce that Ronna Stewart, BSN, NHA, has accepted an offer to become the Administrator of the Sherwood Oaks Skilled Nursing Unit. Ronna is a Cranberry Township resident who is currently the Administrator at UPMC Heritage Place in Squirrel Hill. Ronna is no stranger to Sherwood Oaks having worked here for a number of years. Additionally, Ronna has worked as Director of Nursing and Administrator, most recently at UPMC Passavant Hospital on a Transitional Care Unit. Ronna obtained her Master's Degree in Health Care Administration in 2012 from Ohio University and has a certification in gerontological nursing. Ronna will begin her work at Sherwood Oaks on January 10, 2016.

I hope that you will join me in congratulating Ronna on her return to Sherwood Oaks.