

“For Your Information”

(A periodic publication by Sherwood Oaks president, Mark Bondi)

November 5, 2015

Power Outage

A failed transformer on the Sherwood Oaks campus caused a partial power outage on Tuesday, November 3 at approximately 4:30 PM. Full power was restored by 10:00 PM. We had some other system glitches caused by the power surge to our telephones and fire alarms. Penn Power has agreed to explore preventative replacement of some of our underground lines.

Emergency Flashlights

Emergency flashlights are a good tool to have in your home in case there is a power outage on the campus. I really like the type that plug into a power outlet and come on automatically when power is interrupted. We are looking into ordering flashlights which will be available for purchase. I will keep you updated on the details.

Power Failure Telephones

In the event of a failure of the Sherwood Oaks telephone system, the telephones in the eight residential laundries will work apart from the system. In this situation, they can be used as normal telephone lines. You do not need to dial “9” for an outside line. There are also 8 additional power failure telephones in the community center including the phone that sits on the reception desk counter in the main lobby.

For patio homes 601 through 613 and the Lakeside Apartments, phone service is provided by Armstrong Utilities. These phones are not part of the Sherwood Oaks system and function as private, independent lines.

The Arial Alert pendants and wall transmitters are battery operated and will work in the event of a power outage or telephone system failure.

Resident Satisfaction Survey

This year’s satisfaction survey will be distributed to all residents and/or responsible parties in early December. The survey will be available to complete by an email link or a paper copy. A letter explaining the details was sent out earlier this week.

A form was attached to this letter asking how you would like to receive this year’s survey. We ask that you please complete the form and return it to the reception desk no later than November 20, 2015. This will allow us sufficient time to send the names and email addresses to Holleran Consulting, the company who compiles our survey results.