

“For Your Information”

(A periodic publication by Sherwood Oaks president, Mark Bondi)

January 21, 2015

Resident Meeting

Jeff Kelly, Executive Director of Cranberry Twp. EMS, will be here on Thursday, January 22 at 1:30 PM in the auditorium. He will be speaking about the 2015 ambulance fee and will be answering any questions that you may have.

Insurance information for 2015

It is important that the Business Office and Community Nursing have accurate insurance information on hand for 2015. We are asking residents to bring their insurance cards either to the front desk or the business office for photocopying at no charge to the resident. The best way to ensure numbers are correct is to photocopy the front and back of the insurance cards. The business office and community nursing will receive copies which will be put in your resident files/charts. We ask that you take home the third copy and place it on your refrigerator door with your emergency kit, which can be accessed quickly by EMT personnel if needed. If you do not have an emergency information kit, please contact Ginny Lott at extension 8496. You are welcome to contact Annette McPeck at extension 8467 if you need further information.

New Grounds Supervisor

I am pleased to introduce Stephen M. Guth (his last name is pronounced like “Ruth”) as the new Grounds Supervisor at Sherwood Oaks. Stephen’s first day will be on January 27. Stephen has a degree in turf grass management and business from Delaware Valley College in Doylestown, Pa. Most recently, Stephen was the Assistant Superintendent at St. Clair Country Club in the Pittsburgh South Hills. I hope you will join me in welcoming Stephen to Sherwood Oaks.

Birthday Night

Join us in the main dining room on Wednesday, January 28, for a “winter fun” birthday celebration. The dining room hours are 12:00-1:00 PM and 5:10-7:15 PM.

Resident Satisfaction Surveys

This year, we are changing the resident satisfaction survey in order to help us get a better response rate. The survey company we engage in believes that if we shorten the survey and make it available both on line as well as in paper format, the response rate will increase. A letter explaining this in more detail will be distributed to you later this week.